

HEALTHCARE STERILE PROCESSING ASSOCIATION

CHAPTER **RESOURCE** GUIDE



OVERVIEW:

This chapter resource guide serves as a reference tool for the chapters and members of HSPA and addresses many aspects of running a chapter.

HSPA CHAPTERS

If you're looking for local or regional educational and networking opportunities, HSPA chapters are for you. HSPA chapters provide Sterile Processing (SP) professionals with an ideal opportunity to stay educated in the profession, participate in various chapter events and committees, and network with fellow SP peers in their region. Currently, there are more than 50 HSPA chapters across 40 states and five countries, a far-reaching presence that provides SP professionals in virtually any location with more direct access to meetings, educational events and networking opportunities.

CHAPTER LISTING

Chapter meetings and other educational and social events held throughout the year feature well-respected speakers who address a range of pertinent and timely topics impacting the SP profession. Vendor sponsors and exhibitors are also often on hand to educate attendees and share their latest product and service offerings. Collectively, chapter involvement affords an opportunity for SP professionals to build enduring relationships with their peers, while engaging in satisfying professional development programs that advance the SP discipline and foster continued chapter growth and success.

WITH GRATITUDE

HSPA would like to acknowledge and thank Marie Brewer, Sarah B. Cruz, Joanna Berg and Rebecca Kinney for their valuable contributions to this project.

Legal Disclaimer The HSPA Executive Board approved the following chapter disclaimer on March 4, 2011: "HSPA is an Illinois corporation exempt from federal income taxation under Section 501(c)(6) of the Internal Revenue Code. Although HSPA's bylaws make provision for participation by "constituent chapters," HSPA's corporate standing is separate and independent of each of those chapters. As such, HSPA has no involvement in, direction over, or responsibility for the business affairs of any chapter. Each chapter is responsible for overseeing and conducting its operations, including without limitation: establishing its organizational existence in compliance with any applicable state law, seeking independent tax-exempt status separate from HSPA; maintaining its own financial accounts, books and records; and submitting its own tax filings independent of HSPA. As a matter of policy, HSPA refrains from any interference in any of the business affairs of any of its constituents so as to, inter alia, specifically preserve the separate and independent identities of the organizations. The only standard to which constituent chapters are held by HSPA is that, as a member of HSPA, the chapter acts in compliance with the bylaws and objectives of HSPA. As such, HSPA disclaims any responsibility, legal or otherwise, for any matter, claim or dispute involving, arising from, or relating to any of the activities or business affairs or operations of any of its constituent chapters."

CHAPTERS 101

TYPES OF HSPA MEMBERSHIPS

ACTIVE

Active members are those who are employed in a healthcare Sterile Processing department (SPD).

ASSOCIATE

Associate members are those determined by virtue of their occupation to have an allied relationship with SPDs.

FURTHER INFORMATION

For more information on the benefits of HSPA membership, visit:

https://myhspa.org/membership/member-benefits.html#MemberTypes

MANAGING YOUR LOCAL CHAPTER: GUIDELINES AND RESOURCES

All HSPA constituent chapters act autonomously and are responsible for providing programs of regional interest, collecting local dues, and handling all business relevant to the chapter.

ANNUAL RECHARTER PROCESS

All HSPA chapters are required to complete the Annual Chapter Recharter by February 1 of each year to continue affiliation with HSPA.

Recharter form: Recharter Form PDF

FREQUENTLY ASKED CHAPTER QUESTIONS

Questions about chapters? Visit: https://myhspa.org/images/Chapter_Images/Chapter_Resources/FAQs.pdf

LOCAL CHAPTER OFFICER DUTIES

Examples of the basic duties and responsibilities of local chapter officers (on the local chapter's board) are as follows:

All Board Members:

- ◆ Agree to serve for the time of their appointment, if possible.
- ◆ Attend the majority of board meetings and contribute ideas to benefit the local chapter.
- ◆ Serve as a chairperson or coordinator on a local chapter committee if requested by the chapter President.
- ◆ Participate in projects of the local chapter if requested by the President. Note: The Immediate Past-President may serve as an advisor to the board because of his/her past experience with the local chapter.

President:

◆ The President should be familiar with the local chapter's bylaws and have a basic understanding of parliamentary procedure; however, it is important to be tactful and use common sense, especially with small groups and when board members are unfamiliar with parliamentary procedure.

Other potential duties and responsibilities of the President may include:

- Assisting board members in the planning and scheduling of chapter meetings.
- ♦ Coordinating correspondence with the local chapter secretary.
- ♦ Consistently complying with local chapter bylaws.
- ♦ Coordinating the formulation of a proposed annual budget.
- ♦ Coordinating the development of short- and long-term goals and the plans to attain them.

Vice President:

- ♦ Assist the President with his/her responsibilities when requested to do so.
- ♦ Act as chairperson, coordinator or advisor on committees as appointed by the President.

Secretary:

- ♦ Write appreciation letters to speakers, those organizing meetings, and the representatives of facilities that sponsor meetings.
- ♦ Assure the bylaw amendments and/or additions are recorded in the bylaws.
- → Maintain each member's activity record.
- ◆ Send a welcome letter and membership certificate to new members and maintain a record of certificates distributed.
- ♦ Gather information from surveys and studies and input the results into a report form.

Treasurer:

- ♦ Maintain a balanced checkbook and proof of receipts, bills, bank statements, and other financial records.
- ♦ Assure that paid members have a current membership card.
- ♦ Prepare renewal notices to be sent to members.
- ◆ Submit records to auditors as directed by the local chapter's board.
- Develop reports of receipts, advertisements, assets, liabilities, and cash balances.



TIMELINE PLANNING

IIMELINE PLANNING		
Select date	6 mo + /(2	22 weeks)
Select location	6 mo + /(2	22 weeks)
Add to website/notify KHA	6 mo + /(2	22 weeks)
Identify topics	5 mo /(1	8 weeks)
Develop agenda	5 mo /(1	8 weeks)
Contact speakers/confirmation letters or e-mails		8 weeks)
Are CEs needed?	5 mo /(1	8 weeks)
Develop budget	5 mo /(1	8 weeks)
Draft brochure contents		11 weeks
Brochure to designer or KHA		10 weeks
Brochure to printer		7 weeks
Mail brochure/email to memb	ership	6 weeks
Finalize details with hotel (foo	d, AV, etc)	5 weeks
Speaker follow-up (handouts, travel, etc)		4 weeks
Start tracking registration		4 weeks
Register speakers		4 weeks
Check on sleep room pick-up	at hotel	4 weeks
Courtesy call to speakers (conf	firm AV)	2 weeks
Copy handouts/draft evaluation	n	1 week
Final count to hotel		2-3 days
Prepare speaker introductions	5	2-3 days
Print name tags, participant li certificates	st,	1 day

POST EVENT

Enter any on-site registrations	1 day post
Tabulate evaluations	1 week post
Thank you letters to speakers, hotel, sponsors, endorsers	1 week post
Complete CE requirements	1 week post
Prepare financial summary	1 month post

PROGRAM BROCHURES

Dates

Hotel or meeting location information

- **♦** Facility name
- **♦** Address
- ♦ Phone number
- ♦ Hotel room block rate
- ♦ Hotel room block cut-off date

Agenda

- ♦ Start and stop times for each session
- ♦ Title for each session
- ♦ Speaker for each session
- ◆ Description for each session (if needed)

Speaker bio information (if included)

Special event info (if needed)

Registration form information

- ◆ Registration fees member/non-member/ special events
- ♦ Where to send registrations do you accept fax and/or email?
- ♦ How to make checks payable
- ♦ Who to contact with questions
- ◆ Cancellation policy/refund policy

Continuing education information (what kind, number of hours)

List of board members (if included)

Logos to be included (send if designer doesn't have them)

CONFERENCE PLANNING CONTINUED

3.000.00

EXAMPLE BUDGET PLANNING

1-DAY WORKSHOP AT HOTEL

Fixed Costs

Speaker fees/honorariums
Speaker travel
Facility costs – rental and AV

Facility costs – rental and AV 1,000.00
Brochure/postage 1,500.00
Staff travel 500.00
Total 6,000.00

Variable Costs (Per Attendee)

Supplies (badge, certificate, folder, etc.)	2.00
Facility costs - food	40.00
Handouts	5.00
Total	47.00

200 Estimated Attendees

Variable costs per person	47.00
Total	77.00

100 Estimated Attendees

Total	107.00
Variable costs per person	47.00
Fixed costs per person	60.00

50 Estimated Attendees

167.00
47.00
120.00



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HOTEL CONTRACTS

Sleeping rooms

Are dates of meeting accurate?

Does the tentative agenda fit with what you want to do?

Is the amount of space reserved match up with anticipated attendance?

Are room rental fees being charged?

- ♦ Is the number of rooms reserved realistic?
- ◆ Is the rate information clear?
- ◆ Does it explain how attendees make reservations?
- ♦ Is there a cut-off date?
- ♦ Is there any attrition charged for rooms not utilized?

Catering

Is the contract clear on when you can cancel and what kind of penalties may be imposed for cancellation?

Does the contract include a clause about pandemic events?

Is it clear on how billing for the event will be handled?

- ◆ Do you have a menu to anticipate what food charges will be?
- ◆ Are the catering needs listed on the contract accurate and realistic?
- ♦ Is there any attrition for anticipated food and beverage not being met?

PACKING LISTS

★ Education program agendas

- ♦ Handouts
- ♦ Evaluation forms
- ♦ Financial report for meeting (who still needs
- ♦ Membership roster (for verification if needed)
- ♦ Participant lists
- ♦ Name tags/badge holders
- ♦ Sign-in sheets
- ♦ Certificates of attendance
- ♦ Registration form for walk-ins
- ♦ Name tags for speakers
- ◆ Signage
- ♦ Membership forms
- ♦ Hotel/meeting location information [contracts, Banquet Event Orders (BEOs), etc.]
- ◆ Speaker contact information
- ♦ Supply packet
 - **♦** Tape
 - **♦** Scissors
 - **♦** Pens
 - ◆ Paper clips
 - ♦ Sticky notes
 - ◆ Notepad
 - ◆ Receipt book
 - ◆ Blank nametags
 - ◆ Marker
- ◆ AV
- ◆ Scripts
- ♦ Staff assignment list

SPEAKER INFO

Program:		
Speaker:		
Time slot:		
Room location:		
Mic	crophone: ☐ handheld wireless ☐ lapel ☐ wired on stand ☐ podium	
	PowerPoint	
	Speaker is bringing PowerPoint	
	Speaker is sending in advance via email or dropbox (load on laptop/take back up)	
	Speaker is ok sharing presentation as handouts	
	Laptop (test presentation to ensure it it functions properly)	
	Audio connection for laptop	
	Screen	
	Power strip and extension cord	
	Flip chart	
	Internet	
	Podium	

EVALUATION EXAMPLES

(1 = strongly disagree; 5 = strongly agree)

The agenda covered topics of interest to me.

The round table discussions provided useful information.

Attending this meeting was a good use of my time.

How did you learn about this event? (website, email, brochure, word of mouth, etc.)

I will attend this event again. (Yes, No, Maybe)

Why did you come to this event? (education, networking, boss made me, personal development, continuing education)

What suggestions do you have for improving this event?

Which topics would you like to see at future events?

Do you have any additional comments or suggestions you would like to share?

VIRTUAL MEETING BEST PRACTICES 1) Before Scheduling Your Meeting

Answer these questions:

- ◆ Date of meeting, start time, duration
- ♦ Anticipated number of people
- ♦ What is the meeting's title?
- ♦ Will the call portion be open lines or operator assisted?
- ◆ There will need to be some kind of registration process, so we know where to send connection instructions.
 - ♦ Who will do that?
- ♦ Will there be any handouts that need to be sent to participants in advance, along with connection instructions?
 - ♦ Who will provide them?
- Will the speaker(s) be with you or in a remote location?
- ◆ Do we need to do training in advance with speakers?

Communicate. Bring your answers to the questions above to KHA Education department, so they can advise you on the appropriate platform for your needs. They can assist you with estimating costs, so you can be sure this fits into your budget.

2) Before the Meeting

- ◆ **Test**. Download and try needed software if you have never used that platform. Schedule a test with staff/speakers. Conduct the test while sitting in the same place you will be for the meeting.
- ♦ Stage. Have a wall behind you instead of an open room. Make sure your room lighting is bright, so you can be seen easily. If you have light in front of you rather than behind you, people will see you more clearly. Set the angle of the camera so your face is centered on screen, but not too big to be uncomfortable for participants.
- **♦ Connect.** Consider hardwiring your internet connection to avoid Wi-Fi issues.
- ♦ Listen. Use a headset or ear buds to cut down on background noise and hear more clearly. Double-check the audio and visual settings before launching the meeting.
- ♦ Assign. Set roles before beginning the meeting, so someone else can take notes and stay aware of the time if you are the presenter.
- **◆ Dress.** Make sure you look professional from the waist up. Collared shirts in plain colors and limited jewelry are recommended.

3) At the Time of the Meeting

- → **Promote.** Ensure all speakers are able to present before the meeting start time.
- ♦ Focus. Reduce interference by closing the door to the room and turning off all external sound, including your phone. Announce possible distractions from sounds that you cannot eliminate or control (i.e., nearby children, pets or construction crews).
- ♦ Verify. Log in to the meeting 10 minutes before the start time to check that you are able to successfully join the online meeting and that your systems are running properly.
- → **Record.** Have a printed attendee list and verify attendance, so you know when your meeting is ready to start.

4) Actively Participate During the Meeting

- ◆ Look at the computer when other people are speaking.
- ♦ When you have the floor and are doing the talking, look at the camera, so others can feel more engaged with you.
- ♦ Refrain from checking your email.
- ◆ Close unnecessary internet tabs and other apps prior to the start of the meeting.
- ◆ Do not eat or chew gum during the meeting.
- Maintain the flow of the meeting, so you can mute or unmute participants and speakers, as necessary.
- ◆ Pause. Remember, there is usually a twoto three-second delay between you and the others in the meeting, so after you speak, wait for a response.

- ◆ Enunciate. Microphones, speakers and Wi-Fi issues can make it more difficult to hear people during virtual meetings, so speak clearly.
- ♦ Share. When someone is speaking, avoid interrupting.
- ◆ Quiet. Mute yourself and eliminate background noises when you are not speaking. Realize that keyboard sounds are especially loud to other participants unless you use ear buds. Consider taking notes with paper and pen if ear buds are not available.
- ◆ **Stop.** If you need to leave the meeting or take another call, mute yourself and turn off your video.

Manual cleani





IFU FOR SOCIAL MEDIA

Involve for Understanding. Interact for Unity.

Instagram, Facebook, LinkedIn, Twitter, TikTok. The list goes on and on. Social media platforms afford us an opportunity to connect with those around us.

Q. WHAT IS A NICHE?

A. A niche represents the segment of the market to which you want to offer your services. Although this feels very sales-y, it is important to be able to speak to the individuals or groups you will want to attract to your content. Remember, speaking to "everyone" is like speaking to no one on the internet. If our message isn't specific, it will become a background noise amongst the hum of content creation.

Q. HOW DO I DETERMINE MY NICHE?

A. A niche is defined by whom you want to serve. Think of the individual or group you want to connect with. Who are they? What problem are they having? How can you help them? What purpose can they offer your group? Why would they want to interact with you? Answering these questions raises empathy and allows you to better understand how they can be served most effectively.

Q. WHAT IS ENGAGEMENT?

A. Engagement is a verb; an ACTION. To engage means to get involved. This requires purposeful strategy and consistent execution. Posting and delivering consistent content will promote the social media account in the algorithm and allow for more individuals to see it. Engagement is a two-way street. Actively interacting with your niche's posts, comments, and other social media content is also engagement. Liking a photo, commenting on a post, and interacting with comments in a post's thread are actionable engagement styles. Don't be shy. Get in there!

Q. WHAT IS A HASHTAG?

A. A hashtag is your connection to like-minded individuals. When you utilize a # before a key term, word or phrase, it identifies and assigns digital content to a specific topic. The internet is a big place and when you use hashtags effectively, you make your content (i.e., post, blog, comment) searchable to an individual that is trying to source information specifically to it.

O. HOW DO I CHOOSE HASHTAGS?

A. There is a certain level of ease that comes with utilizing hashtags. The end user simply goes into the social media platform of their choice and searches it in the search bar. Choosing hashtags that link you to the individuals who you will want to see your posts is also strategic. Although generic terms like #goals may pertain to what is being posted, it will also apply to many other posts. When posts are linked to a hashtag, it creates a feed that is refreshed every time another poost with the same hashtag is created; therefore, our #goals post would be quickly moved down the feed and lost among all the other content flooding in.

Q. WHAT IS A HASHTAG STRATEGY?

A. A hashtag strategy is the technique and planning adopted to effectively use hashtags in content creation. There is nothing like creating an amazing post and having it get lost among the endless posts on social media and the internet. By developing a strategy for the type of hashtags that will be linked to your comment, you can be sure your post doesn't become lost or buried.

Q. WHAT SHOULD I CONSIDER FOR MY HASHTAGS?

A. There are many variables to consider when utilizing hashtags effectively. The social media platform's algorithm will play a significant role in this. Instagram allows up to 30 hashtags on a single post, while Facebook doesn't promote a post when more than 15 are used. LinkedIn is better served when the hashtags are short and sweet and kept to a maximum of five or six.

CHAPTER SUCCESS ON LINKEDIN

WHY LINKEDIN?

- Professionals who are serious and curious about professional development are on this platform.
- Your chapter can network and grow exponentially.
- You are allotted unlimited opportunities to market your chapter, and it's FREE (aside from a time investment).

HOW TO CREATE YOUR CHAPTER (BUSINESS) PAGE

- Nominate the top three members in your chapter who have a relevant/growing network to be Page Administrators.
- 2. Log into selected members' profiles and click the "WorkTab" in the upper right.
- 3. Go to "Create a Company Page" and follow the prompts.
 - ◆ Use your logo to create a 300 x 300 pixel profile image and create a banner image 1128 x 191 pixels (this is easiest from your desktop).
 - Use a free design app like Canva to design these.
 - Keep the design clear, concise and simple. Avoid creative or script fonts.

- ◆ Go to "Admin Tools" and add the other two individuals who will be allowed to contribute, edit, invite and access your LinkedIn business page.
- 4. Verify all chapter members; then, go to their personal profile under "Add Experience" and place your newly created page as a featured role.

FREQUENCY

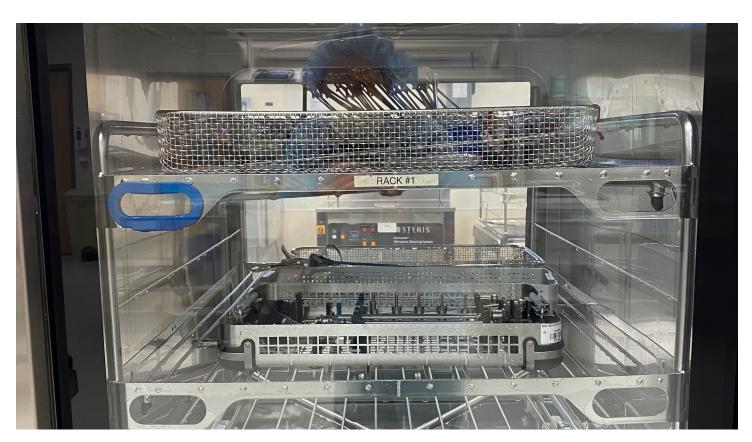
- ◆ Collaborate with your nominated members and aim to create 2–3 pieces of content weekly.
- Have chapter members share posts to personal pages (this creates organic and targeted growth).

TOP 3 POST IDEAS

- 1. Upcoming events/chapter meetings
- 2. Photos from events: Multi-image posts perform best. Brighten up the image prepost and add your logo.
- 3. Educational content: This can be key takeaways from your meeting; recorded events, current SP news, CE opportunities, etc.

PRO TIP

Under Admin Tools, the designated Admin can invite 100 people monthly to follow your page.



INDUSTRY **EDUCATION** & RESOURCES

HSPA provides these educational resources to the chapters and members of HSPA as options for chapter meetings. Reference to any specific company, products, processes or services by trade name, trademark, manufacturer or otherwise does not constitute or imply its endorsement, recommendation or favoring by the HSPA. This list is subject to modification or edits at any time. Companies not on this resources guide may contact Damien Berg at dberg@myhspa.org

Aesculap

Aesculap's Clinical Education Programs provide many opportunities for you and your perioperative staff to maintain credentials, improve competency and gain valuable knowledge in your field. Our programs offer you multiple ways to obtain CE credits, remain up to date with current SPD and OR best practices and optimize employee satisfaction and retention. Aesculap partners with Pfiedler Education to provide several educational offerings. We provide live or virtual seminar presentations, multi-program live workshops and "boot camps, and online self-paced programs. Aesculap specialists and consultants are trained to help you determine the programs and venues that best suit your facility's needs at no additional cost to you. In order to learn more about what courses we offer and contact someone from Aesculap Academy to help coordinate education.

Contact: https://www.aesculapusa.com/en/healthcare-professionals/aesculapacademy/clinical-education-programs.html

Aailiti

Agiliti is an industry leader in providing educational resources to help users prevent damage to surgical instruments and devices. Our continuing education-approved presentations are developed by industry experts in device care and handling to provide practical, real-world guidance that can lead to less preventable damage, less surgical site failure of devices and, ultimately, support safer patient care. We have in-person and virtual speaker options available for larger groups, and on-demand offerings for individual learners through Agiliti U, our online learning platform. Please contact us, and our clinical education experts will reach out to discuss program options.

Contact: instructors@agilitihealth.com

ASP

ASP can provide in-person or remote/virtual education on a variety of topics. Each presentation is worth 1.0 CE. Please complete the attached form and an ASP Clinical Education Consultant (CEC) will be in contact with you to review the program details.



Contact: regina.hammond@asp.com

Beyond Clean

Beyond Clean will partner with HSPA chapters to host virtual webinar series, half-day, or full-day virtual conferences. Our event platform allows for on-demand viewing of each educational event and we can work with each chapter to host the content on their Chapter website, if desired. Beyond Clean will source sponsors and speakers, help promote the event, and host the event- a free and easy way to engage current and new members. Chapter organizers can be involved us much as they'd like in these responsibilities. Our goal is to assist HSPA chapters in providing members with forward-thinking educational content that engages and excites them and ultimately fuels their passion for Sterile Processing.

Contact: info@beyondclean.net

INDUSTRY EDUCATION & RESOURCES

Case Medical

Case Medical offers relevant education for your personal growth and professional development. Case Medical, a medical device manufacturer of products for instrument processing and infection prevention, is committed to developing educational programs for today's rapidly changing and evolving healthcare environment. We are pleased to offer a series of accredited courses for healthcare professionals. Explore current topics related to instrument processing, infection prevention, and best practices through featured on-demand webinars, live educational events, and on-line self-study lessons. All with CE units at no charge, this is our way of thanking you for your service.

Want up to the minute information on current topics? Join our weekly blog.

Contact: http://www.casemed.com/index.php/resources/education

Healthmark a Getinge company

Healthmark can provide in-person or remote education on a wide range of sterile processing and infection prevention topics for events ranging from 1.0 hr. programs to full day offerings. We have nationally renowned speakers who can present on a variety of topics. Please complete the following form and a Healthmark educator will be in contact with you to review the program details.

Contact: https://www.hmark.com/request-a-speaker-form/



In addition to the complete Central Sterile portfolio that Medline offers, we recognize the importance of continued education both in-person and virtual. We have an array of resources that include best practices in reprocessing as well as online resources and videos to offer you support. Medline has dedicated specialist team who can assist with your educational needs as well as offering over 200 CE courses through our Medline University with 21 courses specifically designed for Sterile Processing. Please contact us with any questions, we look forward to hearing from you.

Contact: CentralSterileProduc@medline.com

Pure Processing

"Pure Processing is honored to support our chapters by way of in-person, virtual and on-demand educational offerings from a library of pre-approved courses. With topics spanning from technical practices to strategic planning, we can provide a variety of educational material. Please use the following link to request a speaker for your next event and our Clinical Education Specialist will be in touch!"

Contact: https://pure-processing.com/education/

Skytron

Skyton can provide I hour clinical education on Ultrasonic Cleaning & Verification as well as UVC Disinfection. We have subject matter experts in these arenas that can shed knowledge and light to your teams, virtually or in person. Come gain CEs and elevate your own expertise today.

Contact: infectionprevention@skytron.com or 1-800-759-8766



INDUSTRY **EDUCATION** & RESOURCES

Solventum

Solventum helps transform outcomes through patient-centered science. Solventum focuses on providing better care through patient-centered science. Helping transform outcomes by restoring patients' lives through innovation. From our leading negative pressure and surgical incision management technologies to our comprehensive line of skin and advanced wound care solutions, we are focused on helping you provide the best care for your patients, resulting in the best possible outcomes.

Contact: https://www.solventum.com/en-us/home/our-company/contact-us/#get-in-touch-with-solventum



SteelcoBelimed

Steelco and Belimed have joined forces to lead the way in advanced cleaning and end-to-end sterile workflow solutions. This partnership is powered by our united strengths: a dynamic product range, relentless innovation, utmost reliability, and an unmatched commitment to customer satisfaction. As SteelcoBelimed, we "innovate with confidence" as we set new industry standards to meet our customers' needs, offering high-quality products and comprehensive services for infection control and life science.

Contact: clinicaledu.us@steelcobelimed.com

STERIS Corporation

STERIS helps sterile processing departments create a healthier and safer world with innovative products and services supported by a strong educational core. STERIS University partners with HSPA chapters to supply relevant instructor led education. Whether 1 hour or 1 day, STERIS's clinical education team gives credentialed, evidence-based, standards-driven educational content ranging from infection prevention to medical device processing to sterile processing optimization. STERIS's education reaches beyond the chapter. Whether an SP/GI department assessment or an on-site educational program, our specialists provide education to help support compliance. Technicians and supervisors can also enjoy the flexibility of STERIS University's on-demand programs featuring processing fundamentals, STERIS

product in-services and in-depth courses. The clinically curated content can enhance facility onboarding, help build a strong department and prepare leaders for the road ahead.

Learn more at university.steris.com



HSPA's mission is to promote patient safety worldwide by raising the level of expertise and recognition for those in the Sterile Processing profession.

COMMUNICATION | EDUCATION | PROFESSIONALISM LEADERSHIP | ADVOCACY | EXCELLENCE

